

11/11/02

Del Frisco's Orders Wireless POS

Orlando, FL—Del Frisco's steakhouse is now utilizing the Action Systems (www.actionsystems.com) Write-On Handheld. The Write-On Handheld is a wireless point-of-sale (POS) system that enables Del Frisco's staff to serve guests more quickly and enhance the level of tableside service. The Write-On Handheld runs on the Toshiba (www.toshiba.com) Pocket PC e740.



"Traditionally, when a server took an order, he/she would then have to enter it into a computer via a stationary touch-screen monitor before the order would get to the food preparation team," says Del Frisco's general manager, Sabrina Chandliss. "Now, as soon as a server writes down an order at tableside, it is sent directly to the kitchen. My servers are now free to spend more time on the floor serving our guests' every need."